

ARHG ANCILLARY PROVIDER ACCREDITATION

A contact guide for ancillary providers

I need to find out if I am a registered provider with ARHG	
I need to find out my ARHG provider number	Please contact your professional association
I need to change my details	
I need to find out why my client's claim has been rejected	Contact your professional association first to ensure you are still a registered provider with ARHG. You should then contact the health fund directly (with your ARHG provider number on hand) to check your provider status with them. Your patient may then need to check whether their policy covers them for the services you provide.
I want to know if my modality is covered by a particular health fund	Not all ARHG recognised modalities are covered by all health funds. Check the ARHG website or contact the health fund directly.
I want to know if a health fund will pay benefits for a service not recognised by ARHG	
I want to know if a health fund will pay benefits for mobile treatments	Contact the health fund directly
My clients are unable to process payments through HICAPS	Contact HICAPS or the health fund directly

